

# Partnering with OMNI Institute to Deploy ETO™

## ETO™ IS CORE TO OUR MISSION

Work with ETO™ software is an extension of mission critical efforts to strengthen nonprofit, public and philanthropic sectors through performance management technology solutions and collaborative techniques. OMNI implements ETO™ as a part of many ongoing evaluation and capacity-building projects in these sectors.

## DISCOVERY

ETO™ system specification using a structured discovery process that incorporates stakeholder input and reflects organizational setting and workflow.

Value-added consultancy and methodologically informed system builds that consider sound performance management and evaluation practices.

Grant writing services to support partners in securing funding for new implementations or expansion of ETO™ systems, performance management practices, and/or service delivery and evaluation.

OMNI is a Certified Implementation Partner of Social Solutions, the developer of Efforts to Outcomes (ETO™). OMNI's ETO™ software team is comprised of a diverse group of individuals with a wide range of technical, evaluation, performance management and training skills. Currently, 7 staff members are Social Solutions' Gold Certified ETO™ Administrators, and 2 hold certifications in Results reporting. OMNI provides an array of ETO™ software services, including: full implementations; tailored reporting; technical assistance; ongoing site administration; and customized trainings and technical manuals. In 2010, OMNI was awarded Social Solutions' Partner of the Year.

## BLUEPRINTING, CONFIGURATION AND TESTING

System configuration is phased in well in advance of scheduled Go Live timeframes.

Data confidentiality is a key consideration from blueprinting to testing. OMNI is experienced in helping partners meet HIPAA and human subjects protections.

Development of system "bridges" that link data management and reporting sources.

System builds that are responsive to various organizational structures: multi-agency collaboratives, funder initiatives and individual agencies.



## REPORT DEVELOPMENT AND CUSTOMIZATION

Tailored report development using ETO™ Results.

SAP Business Objects Client Tools facilitate real-time reporting to stakeholders (clients, frontline staff, program managers, department heads, executive leadership and funders).

## TRAINING AND TECHNICAL ASSISTANCE

Training in all aspects of the ETO™ system and the promotion of staff adoption, utilization and integration.

Ongoing site administration services and incremental build improvements that reflect changing organizational needs.

Technical support in mining and analyzing ETO™ data.

## OTHER SERVICES

Work with non-profits, communities, and government entities to develop, conduct and bridge assessment, planning and evaluation activities.

Evaluation planning and implementation using logic models, instrument measures, data collection methods, data quality processes and protocols, statistical and qualitative analyses and stakeholder deliverables.

Compilation, display and use of data to promote organizational learning, continuous quality improvement and performance management.

### For more information, please contact:

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*OMNI Institute (OMNI) is a Colorado-based, social science nonprofit that supports the nonprofit, philanthropic and public sectors through integrated evaluation research, capacity building and technology solutions. Since 1976, OMNI has provided evaluation research, training and technical assistance, technology and consultative services in a variety of areas including youth development, early childhood and education, the prevention of social problems and community health promotion, criminal and juvenile justice, family services, coalition development, and treatment and recovery.*

Extensive work with culturally diverse populations and the use of participatory techniques to ensure culturally responsive approaches.

